

## E-learning courses: Technical Specification

The minimum requirements for accessing our training courses on a PC are shown below:

- 32- and 64-bit Windows XP, Windows Vista, Windows 7, Windows 8 or Windows 10 operating system
- Internet Explorer 9, 10, 11 and Edge
- Latest versions of Mozilla Firefox and Google Chrome
- Flash plugin installed (click [here](#) to get the latest Flash plugin)
- Javascript enabled
- 512MB of RAM
- 128MB of graphics memory
- Modem, LAN or Wi-Fi internet connection (broadband connection recommended)

If you experience difficulties running a training course, the first port of call should be your local IT support team. If they are unable to resolve the problem, please contact us by e-mail.

The minimum requirements for accessing our training courses on an Apple Mac are shown below:



Your Screen Size is 1440 x 900



Your Browser is Safari 11.0



Your Operating System is Mac OS X 10\_12\_6



Popups Are Enabled



You Are Running Flash Player 27



Supported Video Type mp4



Cookies Are Enabled



☹ Sorry - e-learning courses don't work properly on mobile devices such as iPhones and iPads ☹